

INFORMATION TECHNOLOGY

UNIT 1

Fundamentals of Information Technology & Indian Knowledge Systems

1. History of Computing

Information Technology has developed over a long period of time, starting from ancient methods of calculation to modern digital systems. This evolution reflects continuous human effort to make calculations faster, more accurate, and more efficient.

In the early stages, humans used simple tools for counting and calculations. Over time, mechanical devices were introduced, and today we use highly advanced computers, smart phones, and Artificial Intelligence systems.

Ancient Indian Contribution

India has made important contributions to the development of computing concepts.

Pingala, an ancient Indian scholar, explained patterns in poetry in his work *Chandaḥśāstra*. He used two types of syllables (laghu and guru), which can be compared to the modern binary system (0 and 1). This shows that the idea of binary representation existed in India long before modern computers.

Another major contribution of India is the invention of **zero (0)**. Without zero, modern mathematics and computing would not be possible. India also contributed to the development of the decimal number system, which is used worldwide today.

Example

When you store a photo or send a message on your phone, the data is internally converted into binary form (0s and 1s). This shows how ancient concepts are still relevant in modern technology.

Development of Modern Computers

Computers have evolved through several stages:

- **Abacus:** It was one of the earliest tools used for calculations. It helped in performing basic arithmetic operations using beads.
- **Mechanical Machines:** Charles Babbage designed the Analytical Engine, which is considered the foundation of modern computers.
- **First Generation Computers:** These used vacuum tubes. They were very large in size, consumed a lot of power, and produced heat.
- **Second Generation Computers:** Transistors replaced vacuum tubes, making computers smaller, faster, and more reliable.
- **Third Generation Computers:** Integrated Circuits (ICs) were introduced, improving performance and reducing size further.
- **Modern Computers:** Today's computers use advanced technologies like Artificial Intelligence, Cloud Computing, and the Internet.

Example

A modern smart phone can perform tasks such as browsing the internet, editing documents, and using AI tools. It is much more powerful than early computers.

2. Overview of Computer System

A computer system is an electronic system that takes input, processes it, and produces meaningful output. It consists of hardware and software components working together.

Hardware

Hardware refers to the physical components of a computer that can be seen and touched.

- **Keyboard:** Used to enter text, numbers, and commands into the computer.

- Mouse: Used to control the pointer and select items on the screen.
- Monitor: Displays output such as text, images, and videos.
- CPU (Central Processing Unit): It is the brain of the computer that processes instructions and performs calculations.

Example

Typing a document using a keyboard and viewing it on a monitor involves the use of hardware devices.

Software

Software is a set of instructions or programs that tell the hardware what to do.

- System Software: Includes operating systems like Windows and Linux, which control the overall functioning of the computer.
- Application Software: Includes programs like MS Word, Excel, and PowerPoint, which are used for specific tasks.

Example

Creating a document in MS Word is an example of using application software.

3. Input and Output Devices

In a computer system, data is entered through input devices and results are displayed through output devices.

Input Devices

Input devices are used to provide data and instructions to the computer.

- Keyboard: Used to type text and numbers.
- Mouse: Used to move the cursor and select items.
- Scanner: Converts physical documents into digital format.
- Microphone: Used to input audio into the computer.

Example

Filling an online form using a keyboard and mouse is an example of input.

Output Devices

Output devices present the processed data to the user.

- Monitor: Displays information visually.
- Printer: Produces a hard copy of documents.
- Speaker: Outputs sound.

Example

Viewing a result on the screen or printing a document are examples of output.

4. Memory (Storage System)

Memory is used to store data and instructions in a computer system. It is mainly divided into primary memory and secondary memory.

Primary Memory

Primary memory is directly connected to the CPU and is used during processing.

- RAM (Random Access Memory):
It is temporary memory. Data is lost when the power is turned off. It is used for running programs and applications.
- ROM (Read Only Memory):
It is permanent memory. It stores essential instructions needed to start the computer.

Example

When you open multiple applications, RAM is used to handle them efficiently.

Secondary Memory

Secondary memory is used for long-term storage of data.

- Hard Disk: Stores large amounts of data permanently.
- SSD: Faster than hard disks and used in modern systems.

- Pen Drive: Portable storage device.
- Memory Card: Used in mobile devices and cameras.

Example

Saving photos, videos, and documents on your computer or mobile device is an example of secondary storage.

5. Operating System

An Operating System (OS) is system software that acts as an interface between the user and the computer hardware. It manages all the activities of the computer.

Examples

- Windows
- Linux

Functions of Operating System

- File Management: Organizes and manages files and folders.
- Memory Management: Allocates memory to different programs.
- Device Management: Controls input and output devices.
- User Interface: Provides a way for users to interact with the computer.

Example

When you start your computer and see the desktop screen, it is the operating system that makes interaction possible.

6. File Management

File management refers to the process of organizing, storing, and managing files in a computer system. It helps users to easily locate and use data.

Main Operations

- Creating files and folders
- Renaming files
- Deleting files
- Copying and moving files

Example

creating a folder named “College Notes” and saving subject-wise files inside it is an example of proper file management.

7. Number System

A number system is used to represent data in computers.

Types of Number System

- Decimal (Base 10): Uses digits from 0 to 9.
- Binary (Base 2): Uses only 0 and 1. It is the most important system in computers.
- Octal (Base 8): Uses digits from 0 to 7.
- Hexadecimal (Base 16): Uses digits from 0 to 9 and letters A to F.

Indian Contribution

India introduced the concept of zero and the decimal system, which are fundamental to modern computing.

Example

All digital data such as images, videos, and text are internally stored in binary form.

8. Digital India and E-Governance

Digital India

Digital India is a government initiative aimed at transforming India into a digitally empowered society.

Its objectives include:

- Providing online services

- Increasing internet access
- Promoting digital literacy

Examples

- Online banking
- DigiLocker
- Aadhaar services

E-Governance

E-Governance refers to the delivery of government services through digital platforms.

Benefits

- Increases transparency
- Saves time
- Reduces corruption
- Provides easy access to services

Example

Filing income tax returns online or applying for scholarships through government portals are examples of e-governance.

Quick Revision

- Pingala contributed to early binary concepts
- India introduced zero and decimal system
- Hardware refers to physical components
- Software refers to programs
- RAM is temporary, ROM is permanent
- Operating System controls the system
- Binary is the language of computers
- Digital India promotes online services

UNIT 2

Office Tools, Language and Communication in IT

1. Introduction to Office Tools

Office tools are software applications used to perform routine tasks such as writing documents, organizing data, and creating presentations. These tools are essential in educational institutions, offices, businesses, and government organizations because they improve efficiency, accuracy, and communication.

Office tools reduce manual effort and allow users to complete tasks quickly with better formatting and organization. They also support digital storage and sharing of information.

The most commonly used office tools include word processors, spreadsheets, and presentation software. Each tool is designed for a specific purpose but together they form a complete productivity suite.

Example

A student preparing assignments, a teacher maintaining records, and a business employee preparing reports all use office tools in their daily work.

2. Word Processing

Word processing software is used to create, edit, format, store, and print text-based documents. It is one of the most widely used applications in both academic and professional environments.

Common Features of Word Processing

- Creating and editing text documents
Users can easily type and modify content such as letters, reports, resumes, and assignments. Editing features include inserting, deleting, and rearranging text.

- **Formatting text**
Documents can be made more presentable by changing font style, size, color, alignment, line spacing, and margins. Proper formatting improves readability and professionalism.
- **Inserting elements**
Users can add images, tables, charts, symbols, and shapes to enhance the content and make it more informative.
- **Spell check and grammar check**
Built-in tools automatically detect spelling and grammatical errors, helping users create error-free documents.
- **Saving and printing documents**
Documents can be saved in digital format for future use and printed when required.

Example

Writing a college assignment, preparing a job resume, or drafting an official letter using MS Word are examples of word processing.

3. Spreadsheets

Spreadsheet software is used to organize data in rows and columns and perform calculations efficiently. It is especially useful for handling numerical data and performing data analysis.

Common Features of Spreadsheets

- **Data entry in tabular form**
Information is arranged systematically in rows and columns, making it easy to read and manage.
- **Formulas and functions**
Spreadsheets allow users to perform automatic calculations using formulas such as SUM, AVERAGE, MAX, and MIN. This reduces manual calculation errors.
- **Data analysis**
Large sets of data can be analyzed quickly using sorting, filtering, and logical functions.
- **Charts and graphs**
Data can be represented visually using bar charts, pie charts, and line graphs, which help in better understanding and decision-making.

Example

Preparing a student mark sheet, calculating total and percentage, or maintaining financial records in Excel are common uses of spreadsheets.

4. Presentation Tools

Presentation tools are used to create slideshows that help in presenting information clearly to an audience. These tools are widely used in classrooms, seminars, meetings, and business presentations.

Common Features of Presentation Tools

- **Creating slides**
Information is divided into multiple slides, each focusing on a specific topic. This improves clarity and organization.
- **Adding multimedia**
Images, audio, videos, and graphics can be included to make presentations more engaging and understandable.
- **Animations and transitions**
Visual effects can be applied to text and slides to make the presentation attractive and interactive.
- **Slide show**
Presentations can be displayed in full-screen mode during delivery, making it easier for the audience to follow.

Example

Preparing a PowerPoint presentation for a college seminar or project presentation.

5. Use of Local Languages in IT

The use of local languages in Information Technology helps in making digital tools accessible to a wider population, especially in a diverse country like India.

Unicode

Unicode is a universal character encoding system that allows computers to display and process text in multiple languages. It ensures that text appears correctly across different devices and platforms.

Example

Typing Hindi, Marathi, or Tamil text on a computer or mobile using Unicode-supported fonts.

Google Translation Tools

These tools help users translate text from one language to another instantly. They are useful for understanding content in different languages.

Example

Translating English study material into Hindi for better understanding.

Indic Typing Tools

Indic typing tools allow users to type in Indian languages using standard keyboards. These tools often use phonetic typing methods.

Example

Typing “namaste” and getting “नमस्ते” on the screen.

6. English for IT (Communication Skills)

Effective communication is a key requirement in the field of Information Technology. Professionals must be able to communicate clearly through emails, presentations, and technical discussions.

Email Writing

Email is a formal and widely used method of communication in professional environments. A well-written email reflects clarity and professionalism.

Structure of a Formal Email

- Subject
It should be short, clear, and relevant to the content of the email.
- Greeting
A polite opening such as “Dear Sir/Madam” or “Respected Sir”.
- Body
The main message should be clear, concise, and well-organized.
- Closing
A polite ending such as “Regards” or “Thank you”.

Example

Sending an email to a teacher for assignment submission or requesting leave.

IT Vocabulary

Understanding common IT terms is important for effective communication.

- Software: Programs that run on a computer
- Hardware: Physical components of a computer
- Network: Connection between multiple computers
- Database: Organized collection of data
- Application: Software designed for a specific task

Presentation Skills

- Speaking clearly and confidently
- Using simple and understandable language
- Organizing content logically
- Maintaining eye contact with the audience

Example

Presenting a project in class using slides and explaining it clearly.

7. Language Models and Voice-to-Text Tools

Modern Information Technology uses Artificial Intelligence to process language and speech.

Language Models

Language models are AI systems that can understand and generate human language. They are used in chatbots, content generation, and virtual assistants.

Examples

- ChatGPT
- AI writing tools

Use

- Answering questions
- Generating content
- Assisting in learning and research

Voice-to-Text Tools

Voice-to-text tools convert spoken language into written text using speech recognition technology.

Examples

- Google voice typing
- Speech recognition systems

Use

- Writing messages by speaking
- Creating documents without typing
- Assisting people with disabilities

Example

Speaking into a microphone to type a message instead of using a keyboard.

8. UPI and QR Code

UPI (Unified Payments Interface) is a digital payment system that allows instant transfer of money between bank accounts using mobile devices.

Features of UPI

- Instant money transfer
Transactions are completed within seconds.
- 24/7 availability
Payments can be made anytime without restrictions.
- Secure system
Transactions are protected using PIN and authentication.
- Bank integration
Directly linked to bank accounts without needing wallet balance.

QR Code

QR Code (Quick Response Code) is a machine-readable code that stores information and can be scanned using a smart phone.

Functionality

- Scan the QR code using a mobile app
- Enter the amount (if not fixed)
- Confirm the payment using PIN

Applications in Indian Context

- Payments at shops and restaurants
- Online shopping
- Paying electricity, water, and mobile bills

Challenges

- Risk of cyber fraud and scams
- Lack of awareness among users
- Dependence on internet connectivity

Example

Scanning a QR code at a shop and making payment through a mobile application.

Quick Revision

- Office tools improve productivity and efficiency
- Word processing is used for creating documents
- Spreadsheets are used for calculations and data analysis
- Presentation tools help in delivering information visually
- Unicode enables multilingual support
- Email is a formal communication method
- AI tools assist in language processing
- UPI enables fast and secure digital payments

UNIT 3

Internet, AI Tools and Cyber Security Awareness

1. Introduction to Internet

The Internet is a global system of interconnected computer networks that allows users to communicate, share information, and access services from anywhere in the world. It connects millions of devices such as computers, smartphones, and servers through communication protocols.

The Internet works on a client-server model. When a user searches for information, the request is sent from the client (user device) to a server, which processes the request and sends back the required data.

Key Uses of Internet

- Communication through email, messaging, and video calls
The Internet enables real-time communication across the world using platforms like email services, chat applications, and video conferencing tools.
- Accessing information and online learning resources
Students and professionals can access books, articles, tutorials, and courses online.
- Online shopping and banking
Users can purchase products, transfer money, and manage bank accounts digitally.
- Entertainment such as videos, music, and games
Streaming platforms and gaming services provide digital entertainment.

Example

Using a web browser to search for study material, attending online classes, or watching educational videos are common uses of the Internet.

2. Cloud Computing

Cloud computing refers to the use of remote servers hosted on the Internet to store, manage, and process data instead of using a local computer or personal server.

It allows users to access their data and applications from anywhere, making it highly flexible and efficient.

Features of Cloud Computing

- Remote storage of data
Data is stored on online servers rather than on local devices, reducing dependency on physical storage.
- Accessibility from multiple devices
Users can access the same data from mobile phones, laptops, or tablets.

- Data backup and recovery
Cloud services automatically create backups, reducing the risk of data loss.
- Cost-effective and scalable
Users can pay for only the storage and services they use, and can easily increase or decrease resources.

Example

Saving documents on Google Drive and accessing them later from another device or sharing them with others.

3. Email (Electronic Mail)

Email is a method of exchanging digital messages over the Internet. It is widely used for formal communication in educational institutions, businesses, and government organizations.

Components of Email

- Sender address
The email address of the person sending the message.
- Receiver address
The email address of the person receiving the message.
- Subject line
A brief description of the content of the email. It helps the receiver understand the purpose of the message.
- Message body
The main content of the email where the information is written clearly and formally.
- Attachments
Files such as documents, images, or videos that can be sent along with the email.

Functions of Email

- Sending and receiving messages quickly across long distances
- Attaching important files and documents
- Maintaining records of communication for future reference

Example

Sending assignment files to a teacher or communicating with a company through email.

4. Cyber Security Basics

Cyber security refers to the practice of protecting computer systems, networks, and data from digital attacks, unauthorized access, and damage.

With the increasing use of the Internet, cyber security has become very important to ensure data safety and privacy.

Common Cyber Threats

- Phishing
Phishing is a fraudulent activity in which attackers try to obtain sensitive information such as passwords, bank details, or personal data by pretending to be a trusted source.
- Malware
Malware is malicious software designed to harm or exploit systems. It includes viruses, worms, ransom ware, and spyware. These programs can damage files or steal information.
- Identity Theft
Identity theft occurs when someone steals personal information and uses it for illegal purposes such as financial fraud or unauthorized access.

Example

Receiving an email that looks like it is from a bank asking for login details is a phishing attempt.

5. Digital Ethics and Indian Perspective

Digital ethics refers to the principles and values that guide responsible and ethical use of technology. It ensures that users behave properly while using digital platforms.

In the Indian context, ethical values such as Dharma (duty), Satya (truth), and Ahimsa (non-violence) are applied to the use of technology.

Key Principles

- Using technology honestly and responsibly
Users should not misuse digital platforms for illegal or harmful activities.
- Respecting others' privacy
Personal information of others should not be shared without permission.
- Avoiding harmful or illegal activities online
Activities such as hacking, spreading false information, or piracy should be avoided.

Example

Not spreading fake news on social media and respecting copyright laws are examples of ethical behavior.

6. AI Tools and Practical Applications

Artificial Intelligence tools are software systems that can perform tasks that usually require human intelligence, such as understanding language, recognizing patterns, and making decisions.

These tools are becoming an essential part of education and professional work.

Common AI Tools

- ChatGPT
Used for answering questions, generating content, solving doubts, and assisting in learning. It can help students understand complex topics easily.
- Canva
A design tool that helps in creating presentations, posters, and graphics with the help of templates and AI features.
- Gemini
An AI-based tool used for research, information gathering, and answering queries.
- Google Workspace
Includes tools like Docs, Sheets, and Slides that allow collaboration, editing, and sharing of documents in real time.

Uses of AI Tools

- Content creation and writing assistance
- Designing presentations and graphics
- Data analysis and research support
- Automation of repetitive tasks

Example

Using Canva to design a presentation for a seminar or using ChatGPT to understand a difficult topic.

7. Cybercrime Awareness

Cybercrime refers to criminal activities carried out using computers, networks, or the Internet. With the growth of digital technology, cybercrime cases have also increased.

Awareness about cybercrime helps individuals protect themselves from becoming victims.

Common Types of Cybercrime

- Online fraud and scams
Fake offers or messages designed to cheat users and steal money.
- Hacking and unauthorized access
Gaining access to systems or accounts without permission.
- Data theft
Stealing confidential information such as personal or financial data.

- Cyberbullying
Harassing or threatening individuals online.

Government Portals for Cyber Security

- CERT-In (Indian Computer Emergency Response Team)
Provides alerts, guidelines, and support related to cyber security incidents.
- Cyber Crime Reporting Portal
An official platform where citizens can report cybercrime cases.

Example

If a person loses money due to an online scam, they can report it on the cybercrime portal.

8. Safety Measures for Cyber Security

To protect against cyber threats, users must follow proper safety practices while using digital systems.

Important Safety Measures

- Use strong passwords and change them regularly
Passwords should include a combination of letters, numbers, and symbols.
- Do not share personal information online
Sensitive information such as bank details and passwords should be kept private.
- Avoid clicking on unknown or suspicious links
these links may contain malware or lead to phishing websites.
- Install antivirus software
Antivirus programs help in detecting and removing malicious software.
- Keep software updated
Regular updates fix security vulnerabilities and improve protection.

Example

ignoring suspicious emails and using secure passwords can prevent cyber attacks.

Quick Revision

- Internet connects devices globally and enables communication
- Cloud computing provides remote storage and services
- Email is used for formal communication
- Cyber security protects systems and data
- Phishing, malware, identity theft are major threats
- Digital ethics ensures responsible use of technology
- AI tools support learning and productivity
- Cybercrime awareness helps in prevention and reporting

UNIT 4

Text, Image, Audio and Video Data

1. Introduction to Data

Data refers to raw facts, figures, symbols, or information that can be processed to produce meaningful output. In Information Technology, data is the basic input that is processed by computers to generate useful information.

Data can exist in different forms depending on how it is created, stored, and used. In multimedia systems, data is not limited to text but also includes images, audio, and video.

Understanding different types of data helps in selecting appropriate storage formats, compression techniques, and transmission methods.

Types of Data Covered

- Text Data: Written information such as letters, numbers, and symbols
- Image Data: Visual content such as photographs and graphics
- Audio Data: Sound recordings such as speech and music
- Video Data: Moving visuals combined with sound

Example

A classroom presentation may include written notes (text), diagrams (images), recorded explanation (audio), and demonstration clips (video), all working together.

2. Text Data

Text data is the simplest and most commonly used form of data. It consists of characters, words, sentences, and symbols that represent information in a readable format.

Computers cannot directly understand human language, so text data is converted into binary form using encoding systems.

Encoding Systems

- ASCII (American Standard Code for Information Interchange)
Uses numerical codes to represent English characters
- Unicode
Supports multiple languages including Hindi, Marathi, Tamil, etc., making it more versatile

Features of Text Data

- Easy to create, edit, and store
- Requires very less storage space compared to other data types
- Can be easily transmitted over networks
- Forms the base for documents, emails, and web content

Example

Typing notes in a document, sending emails, or chatting on messaging apps all involve text data.

3. Image Data

Image data represents visual information in the form of pictures, graphics, and photographs. Images enhance understanding and make content more attractive and engaging.

Digital images are made up of pixels (small dots), where each pixel stores color information.

Storage Formats for Images

- JPEG (JPG)
Uses lossy compression; suitable for photographs with smaller file size
- PNG
Uses lossless compression; provides better quality and supports transparency
- GIF
Supports animation and limited colors; used for simple graphics
- BMP
Uncompressed format; very high quality but large file size

Additional Concepts

- Resolution: Number of pixels in an image (higher resolution means better quality)
- Color Depth: Number of colors an image can display

Example

A high-resolution photo taken from a DSLR camera has more detail compared to a low-resolution image.

4. Image Acquisition with Digital Camera

Image acquisition is the process of capturing images using digital devices such as cameras and smart phones.

The camera converts light into digital signals using sensors and stores it as an image file.

Detailed Process

- Light enters through the camera lens
- Image sensor (CCD or CMOS) captures light intensity
- Analog signals are converted into digital data
- Image is processed and stored in memory

Factors Affecting Image Quality

- Lighting conditions
- Camera resolution

- Lens quality
- Focus and stability

Example

Taking a picture in low light may result in a blurry or noisy image, while good lighting improves clarity.

5. Image Compression Fundamentals

Image compression reduces the file size of images while maintaining acceptable quality. It is essential for efficient storage and faster transmission over the Internet.

Types of Image Compression

- Lossless Compression
No data is lost; original image can be perfectly restored
Used in formats like PNG
- Lossy Compression
Some data is removed to reduce size; slight loss of quality
Used in formats like JPEG

Advantages of Compression

- Saves storage space
- Reduces file transfer time
- Improves performance of websites and applications

Example

Uploading a compressed image on a website loads faster than a large uncompressed image.

6. Audio Data

Audio data represents sound in digital form. It includes speech, music, and other sound effects.

Sound is originally analog (continuous wave), but computers convert it into digital form through sampling and quantization.

Important Concepts

- Sampling: Measuring sound signals at regular intervals
- Bit Rate: Determines quality and size of audio

Features of Audio Data

- Requires more storage than text but less than video
- Can be edited, compressed, and enhanced
- Used in communication, entertainment, and education

Example

Listening to songs, podcasts, or recorded lectures.

7. Audio Acquisition and Storage

Audio acquisition is the process of capturing sound using input devices like microphones.

The captured sound is converted into digital signals and stored in different file formats.

Common Audio Formats

- MP3
Compressed format; small size, widely used
- WAV
Uncompressed format; high quality but large size
- AAC
Advanced compressed format; better quality than MP3 at similar size

Storage Considerations

- File size depends on duration and quality
- Higher quality requires more storage

Example

Recording a lecture using a mobile phone and saving it as an MP3 file.

8. Audio Compression

Audio compression reduces the size of audio files by removing unnecessary or less important sound data.

Types of Audio Compression

- Lossless Compression
Maintains original quality; larger file size
- Lossy Compression
Removes some audio details; smaller file size

Advantages

- Saves storage space
- Enables faster streaming and downloading

Example

Streaming music online uses compressed audio formats to reduce buffering time.

9. Video Data

Video data is a combination of moving images (frames) and audio. It is one of the most complex forms of data due to its large size and processing requirements.

A video is created by displaying a sequence of frames at high speed (usually 24–60 frames per second).

Features of Video Data

- Very large file size
- Requires high storage and bandwidth
- Combines both visual and audio elements

Example

Watching online lectures, movies, or tutorial videos.

10. Capturing Video with Video Camera

Video capturing is the process of recording continuous images along with audio using a video camera or smart phone.

Detailed Process

- Camera captures multiple frames per second
- Microphone records audio simultaneously
- Data is processed and stored in digital format

Factors Affecting Video Quality

- Resolution (HD, Full HD, 4K)
- Frame rate
- Lighting conditions
- Camera stability

Example

Recording a college event using a smart phone camera.

11. Video Compression

Video compression is necessary to reduce the large size of video files for storage and transmission.

Types of Compression

- Lossy Compression
Removes less important data to reduce size significantly
- Lossless Compression
Maintains quality but less reduction in size

Benefits

- Faster streaming
- Reduced storage requirement
- Efficient sharing of videos

Example

Online video platforms compress videos to allow smooth streaming even on slower internet connections.

12. MPEG Compression Standard

MPEG (Moving Picture Experts Group) is a widely used standard for compressing video and audio data. It ensures efficient storage and transmission while maintaining acceptable quality.

Common MPEG Standards

- MPEG-1
Used in early video CDs
- MPEG-2
Used in DVDs and digital television
- MPEG-4
Used in online streaming, mobile videos, and modern applications

Importance of MPEG

- Reduces file size significantly
- Maintains good quality
- Supports streaming and broadcasting

Example

Videos on platforms like YouTube are compressed using MPEG standards.

Quick Revision

- Data includes text, image, audio, and video
- Text uses encoding systems like ASCII and Unicode
- Images are made of pixels and stored in formats like JPEG and PNG
- Compression reduces file size (lossy and lossless)
- Audio is digital form of sound using sampling
- Video is a sequence of frames with audio
- MPEG is used for video compression

UNIT 5

IT Profession, Indian Values, Yoga and Social Impacts of Technology

1. Careers in Information Technology

Information Technology (IT) is one of the most dynamic and rapidly growing sectors in the modern economy. Almost every industry such as education, banking, healthcare, e-commerce, and government services depends on IT systems. This has created a wide range of career opportunities for students.

IT careers require a combination of technical skills, problem-solving ability, communication skills, and continuous learning, as technology keeps evolving.

Major Career Options in IT

- Freelancing
Freelancing refers to self-employment where individuals work independently and provide services to multiple clients instead of working for a single organization.
It offers flexibility in choosing projects, working hours, and location. However, it also requires self-discipline and consistency.

Key Areas in Freelancing

- Web design and development
- Content writing and blogging
- Graphic designing
- Digital marketing

Example

A freelancer designing logos or websites for different companies through online platforms.

- BPO (Business Process Outsourcing)
BPO involves outsourcing business operations such as customer support, technical support, and back-office work to specialized companies.

It is a major employment sector, especially for graduates, as it requires communication skills and basic computer knowledge.

Types of BPO

- Voice-based (call centers)
- Non-voice (data processing, email support)

Example

Handling customer complaints or queries for a telecom company through a call centre.

- **Data Entry Jobs**

Data entry involves inputting, updating, and maintaining information in digital systems. Though it is considered an entry-level job, it plays a crucial role in maintaining accurate databases.

Skills Required

- Fast and accurate typing
- Attention to detail
- Basic computer knowledge

Example

Entering student records, billing data, or survey information into a system.

- **Web Development**

Web development involves designing, building, and maintaining websites and web applications. It is divided into front-end (user interface) and back-end (server-side logic).

Key Technologies

- HTML (structure of web pages)
- CSS (design and layout)
- JavaScript (interactive features)

Example

Developing an online shopping website where users can browse and purchase products.

- **Artificial Intelligence (AI)**

AI is an advanced field of IT that focuses on creating systems that can perform tasks requiring human intelligence, such as learning, reasoning, and decision-making.

Applications of AI

- Chatbots and virtual assistants
- Recommendation systems (e.g., suggesting videos or products)
- Image and speech recognition

Example

Voice assistants that respond to user commands or apps that recommend content based on user preferences.

2. Work Ethics in IT

Work ethics are the moral principles and professional standards that guide behavior in the workplace. In IT, maintaining ethics is extremely important because professionals deal with sensitive data, systems, and user information.

Unethical behavior can lead to serious consequences such as data breaches, financial loss, and legal issues.

Key Aspects of Work Ethics

- **Honesty and Integrity**
IT professionals must provide truthful information, avoid plagiarism, and not manipulate data for personal benefit.
- **Responsibility and Accountability**
Individuals should take ownership of their work, complete tasks on time, and be accountable for mistakes.
- **Confidentiality and Data Privacy**
Sensitive data such as user information, passwords, and company data must be protected and not shared without authorization.

- Professional Behavior
maintaining discipline, respecting colleagues, and communicating properly in professional environments.
- Respect for Intellectual Property
avoiding software piracy and respecting copyrights and licenses.

Example

not copying someone else's code without permission and giving proper credit reflects ethical behavior.

3. Time Management

Time management is the ability to plan, organize, and control how time is spent to increase productivity and efficiency. In IT, professionals often work on multiple projects with strict deadlines, making time management essential.

Poor time management can lead to stress, missed deadlines, and reduced work quality.

Key Techniques of Time Management

- Setting Priorities
Tasks should be classified as urgent and important, and completed accordingly.
- Planning and Scheduling
Creating daily or weekly schedules helps in organizing work and avoiding last-minute pressure.
- Goal Setting
Setting short-term and long-term goals improves focus and direction.
- Avoiding Procrastination
Delaying work leads to inefficiency; tasks should be completed on time.
- Use of Digital Tools
Tools like calendars, reminders, and task managers help in effective planning.

Example

A student preparing for exams by dividing subjects into daily study schedules is practicing good time management.

4. Digital Wellbeing

Digital wellbeing refers to maintaining a healthy relationship with technology. While technology improves efficiency, excessive use can lead to physical and mental health issues.

Key Aspects of Digital Wellbeing

- Screen Time Management
Excessive screen time can cause eye strain, headaches, and sleep problems.
- Physical Health
Long hours of sitting can lead to back pain, neck pain, and poor posture.
- Mental Health
Overuse of social media may cause stress, anxiety, and reduced concentration.
- Work-Life Balance
maintaining a balance between digital activities and personal life is important.

Preventive Measures

- Taking regular breaks (20-20-20 rule for eyes)
- Maintaining proper sitting posture
- Limiting social media usage
- Engaging in physical activities

Example

taking a break after every hour of computer work helps reduce eye strain and improves productivity.

5. Indian Values in Technology

Indian culture emphasizes moral and ethical values that are highly relevant in the digital age. Applying these values in technology ensures responsible and beneficial use.

Key Values

- Satya (Truth)
Always sharing correct and authentic information and avoiding fake news.
- Ahimsa (Non-violence)
Avoiding harm to others through cyber bullying, hacking, or misuse of technology.
- Seva (Service)
Using technology to help society, such as providing free education or digital support.
- Dharma (Duty and Responsibility)
Performing duties honestly and responsibly in digital work.

Example

using social media to spread awareness about social issues instead of misinformation reflects Indian values.

6. Yoga for IT Users

Yoga is highly beneficial for IT users who spend long hours working on computers. It helps in maintaining both physical and mental health.

Common Problems Faced by IT Users

- Eye strain
- Back and neck pain
- Stress and anxiety
- Lack of concentration

Benefits of Yoga

- Improves concentration and memory
- Reduces stress and mental fatigue
- Enhances flexibility and posture
- Improves breathing and blood circulation

Recommended Practices

- Pranayama (breathing exercises)
- Meditation for mental clarity
- Stretching exercises for body relaxation

Example

practicing meditation before starting work helps in improving focus and reducing stress.

7. Social Impacts of Technology

Technology has transformed society in many ways. It has improved communication, education, and economic growth, but also created challenges.

Positive Impacts

- Improved Communication
Instant communication through emails, messaging apps, and video calls.
- Access to Information
Easy access to knowledge, online courses, and research materials.
- Economic Development
Creation of jobs, startups, and digital businesses.
- Digital Services
Online banking, healthcare, education, and government services.

Negative Impacts

- Social Isolation
Reduced face-to-face interaction due to excessive digital communication.
- Privacy and Security Issues
Risk of data breaches and cybercrime.
- Digital Addiction
Overuse of mobile phones, social media, and gaming.
- Job Displacement
Automation replacing traditional jobs.

Example

Online education allows flexibility but may reduce personal interaction between students and teachers.

Quick Revision

- IT careers include freelancing, BPO, web development, AI
- Work ethics include honesty, confidentiality, and responsibility
- Time management improves productivity
- Digital wellbeing maintains health balance
- Indian values guide ethical technology use
- Yoga improves focus and reduces stress
- Technology has both positive and negative social impacts